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A Project of the Association for Educational Communications and Technology

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Knowledge Management

Competencies and Professionalism

**ECKM 2015** 

Systems and Processes

Innovative Knowledge Management: Concepts for Organizational Creativity and

Collaborative Design

Organizational Knowledge Dynamics: Managing Knowledge Creation, Acquisition,

Sharing, and Transformation

Organizational Network Analysis
Innovation, Entrepreneurship and Sustainability

Knowledge Management Challenges Solutions Technologies

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#### **DAISY KENZIE**

'living Composition' as an Enabling Infrastructure IGI Global This book serves as a complete introduction to the subject of Knowledge Management (KM), and incorporates technical as well as social aspects, concepts as well as practical examples, and traditional KM approaches as well as emerging topics. Knowledge Management: Systems and Processes enhances the conventional exposition of KM with an in-depth discussion of the technologies used to facilitate the management of knowledge in large and small organizations. This includes a complete description of the theory and applications of the various techniques and technologies currently in use to manage organizational knowledge. The discussion of technology is at a level appropriate for the typical business administration graduate student or corporate manager. Special features:\* Includes case studies of actual implementations of KM systems, including details such as system architecture \* Contains numerous vignettes describing practical applications of KM initiatives at leading firms and governmental organizations \* Provides a balanced view of knowledge management, while incorporating benefits and controversial issues, and both technology and social aspects \* Extremely current, making extensive use of latest developments in, and examples from, the field of KM \* Written by two proficient and recognized researchers in

the field of KM.

Productivity and Organizational

Management Excel Books India

The rapid development of information communication technologies (ICTs) is having a profound impact across numerous aspects of social, economic, and cultural activity worldwide, and keeping pace with the associated effects, implications, opportunities, and pitfalls has been challenging to researchers in diverse realms ranging

#### **Technologies for Personal Productivity** IGI Global

intelligence.

from education to competitive

Society, globally, has entered into what might be called the "service economy." Services now constitute the largest share of GDP in most countries and provide the major source of employment in both developed and developing countries. Services permeate all aspects of peoples' lives and are becoming inseparable from most aspects of economic activity. "Quality management" has been a dominating managerial practice since World War II. With quality management initially associated with manufacturing industries, one might assume the relevance of quality management might decrease with the emergence of the service economy. To the contrary, the emergence of the service economy strengthened the importance of quality issues, which no longer are associated only with manufacturing industries but are increasingly applied in all service sectors, as well. Today, we talk not only about product or service quality but have even expanded the framework of quality to quality of life and quality of

environment. Thus, quality and services have emerged in parallel as closely interrelated fields. The Encyclopedia of Quality and the Service Economy explores such relevant questions as: What are the characteristics, nature, and definitions of quality and services? How do we define quality of products, quality of services, or quality of life? How are services distinguished from goods? How do we measure various aspects of quality and services? How can products and service quality be managed most effectively and efficiently? What is the role of customers in creation of values? These questions and more are explored within the pages of this two-volume, Ato-Z reference work.

Challenges, Solutions, and Technologies IGI Global

"This book provides diverse insights from researchers and practitioners around the world to offer their knowledge on the comparisons of international enterprises, to managers and practitioners to improve business practices and keep an open dialogue about global information management"--Provided by publisher.

Knowledge Management Routledge Many organizations are reluctant to invest in knowledge management (KM) and competitive intelligence (CI) initiatives for their company's use. This book discusses how value-added benefits can be derived from such efforts, with concepts and cases presented.

Leading Issues in Social Knowledge
Management IGI Global
Globalisation makes our world appear
smaller: it is easier to connect,
communicate and do business with
people all over the world. But cultural
differences remain and challenge
globalized knowledge communication
and transfer. This book examines cross-

cultural management within multinational enterprises (MNEs), focusing in particular on how cultural differences influence the transfer of knowledge between different units within individual corporations. Based on detailed empirical analysis of 267 companies in Germany and Japan, it considers the relative effectiveness of inter-cultural and intra-cultural knowledge transfer: identifies the factors that inhibit or facilitate successful knowledge transfer; and suggests how management processes of MNEs can be improved. It demonstrates that although cultural differences do not necessarily influence the selection and transmission of knowledge overseas, they do have a strong impact on how that knowledge is received, integrated and put into practice locally. The book shows how knowledge is accepted differently in Europe and Asia and which factors have the strongest impact on efficient knowledge transfer. It suggests that to improve cross-cultural management MNEs should focus less on upgrading the technology that allows knowledge transfer, and more on the capabilities and beliefs of individual employees. Making Cents Out of Knowledge Management Cambridge University Press Within the past ten years, tremendous innovations have been brought forth in information technology and knowledge management. Some of the key technical innovations have included the introduction of social media, artificial intelligence, as well as improved network connectivity and capacity. Effective Knowledge Management Systems in Modern Society is a critical scholarly resource that presents an overview of how technical, social, and process changes are impacting the way knowledge systems are being designed.

Featuring coverage on a broad range of topics such as knowledge engineering, cognitive ergonomics, and interorganizational knowledge, this book is geared toward consultants, practitioners, and researchers seeking current research on how new approaches in knowledge management impact information technology professionals.

Through the Technology Glass Knowledge ManagementChallenges, Solutions, and Technologies The idea of managing and transforming tacit to explicit knowledge is getting more and more attention in public systems domain. It has been quite sometime that authors, researchers and managers have come to realize that employees, processes and systems of decision-making in the organizations are a great reservoir of tacit knowledge. It is an important challenge to build and manage systems that can capture, store, retrieve and build new knowledge base for effective decision-making and yet have a human interface. This book is an eye opener for people having interest in knowledge management and knowledge management systems in modern organizations. This book covers ideas, models, conceptual papers and case studies covering the whole globe through the lenses of authors of different continents. For good governance and effective management of public systems, the authors have developed knowledge management processes, models and systems that can have universal appeal and applicability. The book has sixteen, well researched, thought provoking papers and case studies from India, Europe, Brazil and USA. The judicious mix of conceptual papers and case studies will help the students/managers to understand and internalize the

process and stages of knowledge management from different countries. It will also make them visualize the practice of knowledge management across the diverse organizations and countries.

Encyclopedia of Decision Making and Decision Support Technologies IGI Global Given the widespread, frequent use of social networks as a means for people to communicate and share their interests, it comes as no surprise that they have become an important tool for businesses and business networking. The Handbook of Research on Business Social Networking: Organizational, Managerial, and Technological Dimensions investigates the beginning of social networks and provides perspectives on how they can enhance business. This two-volume reference discusses the main issues, challenges, opportunities, and trends related to the range of new developments and applications in business social networking. Social networks and their integration in businesses are be addressed using technological, organizational, managerial, and social perspectives with the aim of disseminating current developments, case studies, new integrated approaches, and practical solutions and applications. Handbook of Research on Educational Communications and Technology **Emerald Group Publishing** "This book explores the implementation of organizational and end user computing initiatives and provides foundational research to further the understanding of this discipline and its related fields"--Provided by publisher. **Organizations as Learning Systems** 

BoD - Books on Demand This text serves as a complete introduction to the subject of knowledge management, incorporating technical, and social aspects of knowledge management, as well as practical examples, traditional approaches, and emerging topics.

Encyclopedia of Knowledge Management IGI Global

This book analyzes dynamic relationships among the disciplines that have contributed to the development of knowledge management. It focuses on establishing relationships between knowledge management and other disciplines such as information management, organizational learning, innovation management, and strategic management. It debates the origin and development of knowledge management, thus providing a clear and conceptual understanding of the field. This, in turn, will help readers adopt better approaches to solve knowledge management problems.

#### **Innovation and Change in Japanese Management** IGI Global

'Innovation and Change in Japanese Management' shows which transformation processes and changes can be observed in Japanese companies in reaction to the economic challenges of the past decade. The book presents new research results and investigates the variety of changes that Japanese corporations and managers have experienced in recent years. The Transfer of Knowledge Within <u>Multinational Corporations</u> Walter de Gruyter GmbH & Co KG "This encyclopedia is a research reference work documenting the past, present, and possible future directions of

### **Current Issues and Challenges**Routledge

publisher.

"This book provides a valuable resource

knowledge management"--Provided by

for promoting current academic discourse on innovation in knowledge-intensive organizations and contexts"-- Provided by publisher.

#### **Knowledge Management** Scarecrow Press

Business intelligence initiatives have been dominating the technology priority list of many organizations. However, the lack of effective information quality and governance strategies and policies has been meeting these initiatives with some challenges. Information Quality and Governance for Business Intelligence presents the latest exchange of academic research on all aspects of practicing and managing information using a multidisciplinary approach that examines its quality for organizational growth. This book is an essential reference tool for researchers, practitioners, and university students specializing in business intelligence, information quality, and information systems.

Knowledge Management: An Interdisciplinary Perspective Springer Science & Business Media For graduate-level courses in Knowledge Management and Decision Support Systems, this text presents a multi perspective approach to knowledge management: it spans electrical engineering, artificial intelligence, information systems, and business. It aims to provide students with the right combination of theory, technology and solutions.

#### **Auditing Intangible Resources** IGI Global

"This scholarly discussion of managerial challenges details the most recent research on how organizations can better create, share, and exploit knowledge. Spanning the business and public service context, the information

provided covers practical issues such as measuring returns, establishing trust, and integrating technology. Also discussed are knowledge management systems, Internet support, and information systems development."

# A Project of the Association for Educational Communications and Technology Academic Conferences Limited

This book constitutes the refereed proceedings of Satellite Events held at the 19th International Conference on Knowledge Engineering and Knowledge Management, EKAW 2014 in November 2014. EKAW 2014 hosted three satellite workshops: VISUAL 2014, International Workshop on Visualizations and User Interfaces for Knowledge Engineering and Linked Data Analytics, EKM1, the First International Workshop on Educational Knowledge Management

and ARCOE-Logic 2014, the 6th International Workshop on Acquisition, Representation and Reasoning about Context with Logic. This volume also contains the accepted contributions for the EKAW 2014 tutorials, demo and poster sessions.

Challenges and Solutions IGI Global This book discusses the role of technology in managing knowledge. Based on the most recent research and experience, the book brings together, in a logical sequence, diverse information and communication technologies and systems currently seen in knowledge management research and practice, incorporating the most important and representative examples into an integrated framework. With its largely empirical focus, the book provides much needed evidence regarding the true potential of technology for managing knowledge in organizations.